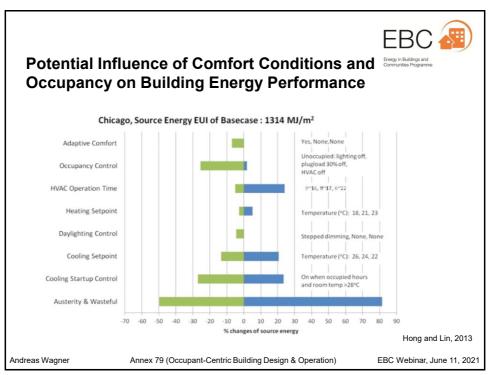


Do Occupants Matter? Comfort and Occupant Behavior as Relevant Drivers for Building Energy Performance

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EBC Webinar 'Reducing the Performance Gap between Design Intent and Real Operation', June 11, 2021

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Role of Occupants in Building Energy Performance Gap

Study by A. Mahdavi, Ch. Berger et al. in Subtask 1 of Annex 79:

144 articles reviewed in search of evidence for the alleged role of occupants as the cause of the performance gap

Central finding:

Existing studies do not provide a convincing evidence for the purported significant contribution of occupants to energy performance gap

Only 40% of studies meet the minimum credibility criteria Only 14% entail actual monitored data on occupant behavior

Publication link: https://doi.org/10.3390/su13063146

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Occupants' Interventions and Building Energy Performance

Reasons for occupants' interventions:

- dissatisfaction with building automation
- interfaces are not designed/equipped for intended purpose
- planners do not consider occupants' needs in building design (same is true for building operation)
- intended interventions in buildings with occupant-centric design concept



Source:Schakib



Source: Gilani and O'Brien

- → Occupants have to be included into overall building concept and into control strategy
- → Better understanding of occupant behaviour is essential

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Lessons Learned in Annex 66 and Open Questions

IEA EBC Annex 66 provided sound framework for:

- experimentally studying and modeling different behavioral actions
- implementation of occupant behavior models into simulation platforms

But: discrepancy with design and building operation practice and open questions:

- What is impact of multiple indoor environmental parameters on human perception and resulting behavioral reactions?
- How do building controls' interfaces and their underlying logic affect behavior?
- How can building automation systems and other readily-available data sources be better leveraged for improving occupant-centric building concepts?
- What kind of information has to be provided to better inform designers and building managers on how to apply occupant behavior knowledge and models in practice?

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Objectives of Annex 79

- Improvement of knowledge about occupants' interactions with building technologies. Specific focus on:
 - comfort-driven actions caused by **multiple and interdependent environmental influences** which are not yet covered by current models
 - **building technologies' interfaces** in terms of their suitability for taking advantage of adaptive opportunities, and their effect on building energy consumption
- Deployment of 'big data' (data mining and machine learning) for the building sector based on various sources of building and occupant data as well as sensing technologies
- Sustainable implementation of occupant behaviour models in building practice
 - guidelines / recommendations for standards for applying occupant behaviour models and new knowledge on occupants during building design and operation
 - focused **case studies** to **implement and test the new models** in different design and operation phases in order to get valuable feedback

